3.1 For Club and Society Officers

3-1.1 If a club or society officer would like to make a complaint about the Union, then they should follow the complaint procedure on the Students' Union website: http://studentsunionucl.org/complaints.

3.2 For Club and Society Members

- 3-2.1 If a member wishes to make a complaint about any club or society activity, then they should first contact the relevant club or society president.
- 3-2.2 If the matter cannot be resolved by the club or society president then they should submit a complaint through the Union website or by contacting SU.Complaints.

3.3 Disciplinary Procedures

3-3.1 Disciplinary action may be taken against clubs, societies and related groups, or individual members through the Union disciplinary procedure (Bye-Law 13)