

The UCL Campus Run - FAQ's

When do entries close?

Entries typically close either when the event reaches full capacity or on Wednesday 23 April at 5pm. It's advisable to secure your entry before this deadline to ensure participation.

Can I register on the day?

Unfortunately, we will not facilitate on-the-day registrations for this event. To ensure your participation, it's best to secure your entry before the stipulated closure time.

When will I receive more information about the event?

You will receive all run information, via email, in the week leading up to the event.

What's Included in the Run Information

This email will contain everything you need to know, such as:

- Event schedules
- Maps of the course
- Handy parking information
- Start times
- Key participant guidelines
- Important safety instructions
- Any additional event-specific details you might require

Is this event chip timed?

Yes, this event will utilise chip timing technology. This ensures precise and accurate measurement of your run time. You can trust that our chip timing system is set up to provide accurate run timing for all participants. This technology ensures fairness and precision, giving everyone an equal shot at achieving their best time.

Where can I find my results after the event?

During the event, your results will be live and accessible on the website below:

<https://results.racetimingsolutions.co.uk/>

You can check in to see how you did whenever you're ready! Should you have any questions or need assistance regarding your results, feel free to reach out to Project Active via email at su.projectactive@ucl.ac.uk.

I can't make the event; can I have a refund?

Sorry we do not offer refunds.

Is the event wheelchair accessible?

Yes - if wheelchair accessibility is required, please email su.projectactive@ucl.ac.uk to inform us so that we can ensure that all necessary arrangements are in place.

Are there water stations?

There will not be water stations around the course, please bring a water bottle with you. You will be able to refill your water bottle in the Marshgate building.

Am I allowed to wear headphones?

We'd strongly advise against it – the nature of the events means that you need to be aware of your surroundings and be able to hear marshals' instructions.

When will I get the T-shirt, I ordered with my entry?

If you've purchased an event t-shirt along with your run entry you can collect your t-shirt in the week leading up to the event from the TeamUCL Gym reception or you can collect it on the day from the Event Village. Please bring proof of purchase with you.

Collecting unclaimed event t-shirts

If you've missed collecting your event T-shirt, don't worry! Please get in touch with our team at su.projectactive@ucl.ac.uk. They'll assist in arranging for you to collect it from Campus.

Will there be somewhere I can leave my bags?

Yes indeed, we provide a convenient baggage drop facility for all participants. Best of all, it's completely FREE to use! Our dedicated staff members manage the baggage drop station throughout the event, ensuring the safety and security of your belongings while you're out there conquering the course. Please note that while we provide a secure baggage drop, we do not have locker facilities at the event.

What time should I arrive at the event?

Run pack collection will open at 12:30pm. We recommend arriving no less than 1 hour before run start at 13:00pm.

Where can I collect my Run Pack?

Runners should collect their run packs (run number, chip timer, bag drop label and safety pins) on the day of the event. Run pack collection will be open 90 minutes before the run start. Run pack collection will open at 12:30pm.

Which items will be included in the Run Pack?

Run Number - Your bib number is an essential piece of gear. It's your identification during the run and is crucial for accurate timing and results.

Baggage Label - The baggage label helps organize and identify your belongings. It's used when you drop off your baggage before the run and collect it afterward.

Timing Chip - The timing chip ensures an accurate recording of your run time. It's a vital component that's attached to your shoe.

Are there showers available at the venue?

No. Paid shower facilities can be found at the Better Gym in the Aquatics centre - a short walk away from the event village.

Do I need to be good at running to enter this event?

Absolutely not! The UCL Campus Run welcomes everyone, from regular runners to first timers aiming for personal achievements. Many runners participate to challenge themselves, set personal records, or simply enjoy the experience with friends and colleagues. It's a fantastic opportunity to celebrate fitness, wellness, and community spirit. Come and be part of a lively event where you can pursue your fitness goals, have fun, and join a community of runners united by their passion for running!

Can we bring dogs to the event?

Yes. Please keep dogs on short leads (not extendable) and if you are planning on running with your dog please start at the back of the run.

What happens if it's raining?

A little rain won't keep this event from happening! However, if weather conditions begin to pose a threat to runner and staff safety, then we are prepared to cancel. As an example, we would cancel in the following instances:

- If the course is flooded or too icy
- If high winds or other weather conditions may have left some parts of the course unpassable or dangerous.
- If lightning is present or in the vicinity of the event.

Are spectators allowed? Can I just watch?

Yes, absolutely! Head to the Event Village for the start and finish of the run. The route will also be clearly signposted so if you choose to move around the park, please be considerate of the runners and other park users.

I can no longer attend, who do I inform?

If you can no longer attend, please email su.projectactive@ucl.ac.uk to let us know.

If I still have a question, how do I get in touch?

If you have any questions, please contact us at su.projectactive@ucl.ac.uk